

**ICA INFORMATION**

**An International Journal on Information Technology in Government**

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**ICA General Issue**

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## EDITORIAL

Welcome to the latest edition of ICA Information, the Journal of the ICA Council. As usual, this has been a busy year within ICA. Apart from arranging an exciting group of speakers for its Annual Conference in September; publishing a Study Group Report on Knowledge Management and progressing two further study groups on Enterprise Architecture and Portfolio Management, the internal review of the strategic plan is well advanced and will be placed before the ICA Council at its next meeting in September. This will ensure that ICA remains focussed and ready to fulfil its mission as an effective international forum for the support of senior management in the formulation of policies for IT and as an instrument for improving the efficiency and effectiveness of government administration.

The General Issue, containing articles of wider interest to those concerned with the use of IT in Government has been a regular feature of ICA publications since 1970. Each year the ICA Conference selects a current or emerging theme on which to base its deliberations. The General Issue provides member countries and guests with an opportunity to present views and activities in a wider context.

I am grateful to our colleagues in New Zealand, which became an ICA member in 2004. They have provided two articles that not only complement each other but also provide us with an insight to the way in which their information processes are being developed. Trusted Computing has been of interest to ICA members for a number of years, and there is also an exciting introduction to New Zealand's All-of-government Authentication Model that currently comprises two inter-related but separate services; the Government Logon Service and the Identity Verification Service.

Multi-Channel Service Delivery is another subject of major interest to members. The Australian Government Information Management Office provides the latest developments on this topic. The General Manager of this Office is also known as the Australian Government Chief Information Officer. In July this year, Ann Steward, the past Chair and Vice Chair of ICA was appointed to this post. We wish her well in her new duties.

I also thank Lo Yoong Khong, Singapore for his paper on OASIS (Online Application System for Integrated Services); a project that delivers an integrated Online Business Licensing Service for businesses; and John Sindelar, USA for his paper on the latest initiative in Phase II of their E-Gov Strategy.

Once again, ICA is providing its General Issue in both web format and as a number of downloads in 'PDF' format providing a facility for the download of any particular article in hard-copy format to the desk. Please let me know how useful you find this arrangement. Ideas and innovations on improving the service to members are particularly welcome at any time. <mailto:ica@globalnet.co.uk>.

Larry Caffrey  
Editor